# BowTie Server

#### enterprise barrier management

BowTieServer solves some of the harder problems in risk management, such as the useful aggregation of risk data, tracking barrier performance over time and getting safety critical information off the shelf and into the organization.

BowTieServer also aims to bridge the gap between management and workforce. All data is built on the bowtie risk assessment model, which provides visual, barrier-based insight into your risks. This allows BowTieServer to create a high quality overview for management and contextual guidance for the workforce.

BowTieServer complements the rich and well-established functionality of the existing desktop products BowTieXP, IncidentXP and AuditXP. It's also the foundation for an innovative approach to barrier management with a modern take on existing methodologies (e.g. HAZID) and an exploration of new concepts.

## **Centralize risk information**

BowTieServer centralizes all the bowtie, incident and audit information within an organization in a single database. BowTieServer maintains consistent company standards, leading to a coherent approach to risk management across the organization. This facilitates risk communication and the comparison of risk.



# Monitor barrier performance

BowTieServer monitors barrier performance over time, allowing you to track barrier degradation and emergent risk trends. BowTieServer moves from a static picture to a live framework with an up-to-date overview on the health of your barriers. This is done through an integrated approach with audits, incidents and other data sources to gain meaningful insights from this risk critical information.



# **Contextual risk awareness at all levels**

BowTieServer enhances barrier based risk management on all levels of your organization. Managers and the workforce have different information needs, which BowTieServer tailors to. It understands who is logged in and adjusts the information accordingly; it only presents the relevant information which the user is authorized to see. Enabling the organization to share risk critical information with the workforce, and providing managers with line of sight to compare sites, assets and locations.



# Aggregate risk

Performance overviews are created in BowTieServer, using for instance audit results. This allows us to see if there are general weaknesses in the organization, or bottlenecks at specific locations or individual barriers. Having a central repository with the shared barrier language makes it much easier to aggregate risk across different locations. BowTieServer provides a companywide overview of all the risks and guick drill downs into specific problem areas. The goal of the risk aggregation deficiencies is to fix anv with targeted recommendations.



# Modules

### **Personal landing page**

The personal landing page only shows the information that is relevant to the user such as audit surveys, incident reports, relevant barriers & activities. Easily go to an audit survey online.

	irkBowTie		John Donak	tson Log
our Organizational Units above at	Your Open Surveys			
	Survey	For Organizational Unit	Due date	Progress
÷ · · · · · · · · · · · · · · · · · · ·	Well testing - All barriers	Leidschendam	9/3/2015	
	Maintenance manager survey	Leidschendam	8/20/2015	
Sice Sice	Maintenance manager survey	Europe	7/31/2015	
057	Maintenance manager survey	Rotterdam	8/6/2015	
Withinsond	Maintenance manager survey	Leidschendam	8/27/2015	
(Blagew	Incident	Organizational Unit	Report	ige
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			3 monute	•
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IRLAND OFFICE Dation Station Name Name Name Name Name Name Name Name	Top Barriers () +12 more Automatic Deluge System Routine function and pressure tes			•

## **Dashboards & reports**

Hazards

Filter the data in the reports to your own needs and quickly drill down to the information you want to see. Have an up-to-date perspective on your risk critical information.

# **Bowtie Viewer**

View bowtie diagrams and associated information. No unwanted changes or conflicting versions because the bowties in the viewer are read-only. The bowties can be viewed online in any modern web browser.

#### BowTies



#### Wiki information management

Integrate documentation into risk management. Store safety cases or procedures, or link specific sections to bowties, audits and activities.

@ Home + Reports					
<b>Filter</b>					>
				Inherent	Residual
BowTie Group	Hazard code	Hazard name	Top event	Pe As En Re	Pe As En Re
Road Safety	RS-H.01	Driving a vehicle	Losing control over the vehicle	D4 D2 A0 D1	B4 D2 A0 C1
Road Safety	RS-H.02	Driving a vehicle	Driver loss of attention	D4 D2 A0 83	C4 D2 <mark>A0</mark> A2
Road Safety	RS-H.03	Driving a vehicle	Impact on person	D4 D2 A0 B3	C4 D2 <mark>A0</mark> A2
OII & Gas	OG-H.01	Hydrocarbons during well testing	Uncontrolled release of hydrocarbons at surface from test equipment (incl PARTS)	85 A5 A5 85	A5 A4 A4 A5
OII & Gas	OG-H.02	Well control operations: Sour gas in choke and kill lines	Uncontrolled release of H2S gas on platform	85 81 A0 A2	A5 B1 A0 A1
OII & Gas	OG-H.03	Hydrocarbons in exploration well	Uncontrolled hydrocarbon release	85 81 A0 85	A5 A1 A0 A1
Aviation	AV-H.01	Aircraft take off	Take off during runway incursion	85 <mark>D4</mark> 82 84	A5 84 <mark>A2 A4</mark>
Aviation	AV-H.02	Aircraft in motion	Fire during flight	85 85 83 C5	A5 A5 <mark>A3</mark> B5
Aviation	AV-H.03	Helicopter flying close to ground	Infringement of separation criteria (Air-Ground)	85 85 83 C5	A5 A5 <mark>A3</mark> B5
Aviation	AV-H.04	Aircraft in motion on the ground	Runway incursion		
Maritime	MA-H.01	Container on ship	Container fails from ship	B5 E3 E2 E4	B5 C2 C2 C4
Maritime	MA-H.02	Transport by sea in ice conditions	Loss of separation between ship and ice	C3 B5 C4 C4	B3 B3 B4 B3
Maritime	MA-H.03	Marine operations in Pirates-risk zone	Pirates board vessel	C5 C4 <mark>A0 C1</mark>	85 84 <mark>A0</mark> 81
Mining	MI-H.01	Open Pit Mining Operations	Structural integrity of pit wall impaired	C5 C4 <mark>C1</mark> C5	B4 84 81 84
Mining	MI-H.02	Dependence on ventilation in underground mine	Ventilation system failure	CS C4 C1 C4	B5 B4 B1 B4
Healthcare	HC-H.01	Delivering medication via infusion pump	Wrong or no delivery of medication	C4 C2 A0 C4	B4 82 <mark>A0</mark> 83
Healthcare	HC-H.02	Delivering anesthetics during surgery	Wrong or insufficient anesthetics given	C4 B4 A0 C4	C4 B3 A0 B3
π	IT-H.01	Dependence upon business-critical, networked environments	Malware penetration	A0 C4 A0 C4	A0 82 A0 84
π	IT-H.02	Confidential data stored in live/online computing environments	Unauthorised access to data	A0 C4 A0 C4	A0 83 A0 83

### Hazard Identification (HAZID)

Set up a complete risk register containing hazards specific to your organization. Convert HAZID input to bowtie diagrams to kick start risk analysis. Anti-lock Braking System



Anti-lock braking system (ABS) is an automobile safety system that allows the wheels on a motor vehicle to maintain tractive contact with the road surface according to driver inputs while braking, preventing the wheels from locking up (ceasing rotation) and avoiding uncontrolled skidding. It is an automated system that uses the principles of.

• threshold braking and

cadence braking

which were practiced by skillful drivers with previous generation braking systems. It does this at a much faster rate and with better control than a driver could manage.

#### **Work bowties**

The Work Bowtie module is designed to support Task Risk Assessment by operations, based on a set of standard bowties per type of job.

#### Audit management

Complete audit surveys online via the user-friendly web interface. Audit results are automatically stored in the system allowing you to make targeted improvements with up-to-date information. Audit distribution is easy with scheduled audits and automatic emails.

# **Incident management**

Report and analyze incidents. Scenario-based Incident Registration (SIR) guides users through the incident analysis to question barriers in a structured manner. The questions in the incident registration form and analysis part are customizable. Analyze a report in depth using IncidentXP.



#### **Monitoring Barrier Performance**

Get more information about the health of the barriers in your organization with audit, incident & live system status data. Compare barriers to see how they are performing in various locations.

Barrier	Organizational Unit	From	То	Change
ABS	Sao Paulo	Poor	Good	1
ABS	Buenos Aires	Good	Very Good	1
ABS	Santiago	Good	Very Good	1
ABS	Rio de Janeiro	Very Poor	Good	<b>† †</b>
	ABS	ABS		_
	ABS RS-Q.19 n=3	Used on 9	ABS Online (+1/-0)	
		Used on 9 Incidents		
	RS-Q.19 n=3	Used on 9 Incidents Failed: 1		
	RS-Q.19 n=3 RS-Q.20 n=3	Used on 9 Incidents		

# New features

# **Action Tracking**

In BowTieServer Action Tracking you will be able to manage, subdivide and track all your actions and recommendations. BowTieServer makes it possible to direct actions to specific persons in the organization. The (sub-)action will appear on the user's personal landing page and an email notification is sent to him/her once the (sub-)action is assigned. The Action Tracking will provide clear overviews about the progress of the actions and sub-actions status. This gives the action manager the possibility to intervene timely if something does not go according to plan.

# How it works

#### Web-ready

BowTieServer is presented in a web browser to make risk management practices more useful and accessible for workforce and management. Any PC, tablet or mobile device can access it.

### **Advanced access control**



BowTieServer combines access & data permission control to create a transparent line of sight with appropriate information. This enables the organization to control the spread of information, whilst creating risk awareness by providing the precise information the user needs throughout the whole organization. In this way, people can only access the information that they are authorized to see.

# Getting started

#### Implementation support

The introduction of BowTieServer in an organization is always part of a program. It must fit in a bigger picture and requires a set of activities to make it work. A scoping session identifies all important elements of implementing BowTieServer by starting with the end deliverables. Once the goals are clear, we work our way back to discuss and plan what needs to be done to achieve the goals that have been set. A team of CGE specialists is available to support partners and clients with the introduction, set-up and implementation of BowTieServer, including training and functional support.

# **Maintenance Data Integration**

BowTieServer can now integrate with Maintenance Management Systems (MMS), for example SAP, to determine the status of equipment and what this means for the level of risk on a site. This MMS information is linked to the bowties to put data that is often hidden in the MMS in a risk context. It draws attention to areas where equipment breakdowns and maintenance jobs combine to create a high risk situation. MMS data is important input because it supports making important decisions about which pieces of equipment can be offline while remaining safe.

#### **On-premise or in the cloud**

BowTieServer is built on a SQL database. BowTieServer can be installed on premise (in your network environment) or as a cloud service (a hosted solution).

## Integration with 3rd party tools

It is easier to integrate with 3rd party tools since all information is stored together and because BowTieServer has a standardized API. This opens the door to integrations with management tools that already exist within your company. It can be used to populate risk dashboards, competency management software, permit to work systems, incident management portals, action tracking tools and much more.

### Want to know more?

Would you like to know more about the impact BowTieServer can have on your organization? Please contact us at:

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